

Bangkok Mass Transit Authority

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Bangkok Mass Transit Authority Announcement : The Intention to Administer with Honesty, Transparency and Verifiability

The announcement is according to the Official Information Act in 1997 and the Royal Decree on Criteria and Procedures for Good Governance, B.E. 2546 (2003) as well as to relate with the Map for National Strategic Plan for the Prevention of Corruption Phase 3 (B.E. 2560 to 2564 or 2017 to 2021).

In the Moral and Transparency Conference on 1 February 2017, the administrators have shown the intention to administer with honesty, transparency, and verifiability. It is to determine the standard and the practice of organization for every staff to abide along with other regulations. The intentions are as follows:

1. Transparency

Every department must work with honesty, transparency, and verifiability. By abiding the Good Governance system, the administration has to be just and ethical.

Guidelines

- 1.1 Administrators must show the intention to administer with honesty, transparency, and verifiability to organization and public staffs.
- 1.2 Every department must reveal information clearly, precisely, and completely, and grant the information access to people with fastness and convenience.
- 1.3 Any procurements must be conducted with honesty, transparency, and verifiability according to the law.
- 1.4 Every department must include a responsible person who can clearly manage complaints. The person must deliver, track down, proceed, and report the results of responses in time. Also, the person must publicize the complaint channel to the people as mentioned in the complaint regulation.
- 1.5 Every department must open the opportunity to clients and stakeholders to partake the process of organization, including to express some opinions, plan and prepare, proceed, follow, and check the organization process.

2. Responsibility

Administrators and staffs of the organization must follow the tasks, responsibilities and roles. They must ponder the success of the people, clients, and stakeholders.

Guidelines

- 2.1 The department head and staffs of organization must work in every step with legitimacy completely and strictly. They must be courage to take responsibility of their work.
- 2.2 The department head and staffs must hold the willing and efficient attitude and behavior.

3. Corruption Free

Administrators and staffs of the organization must work with just and transparency according to working process and operation guide. They must not discriminate when given the special condition or allurement for self-profitability.

Guidelines

- 3.1 Administrators and staffs of the organization must not hold the behavior of corruption; for example, to call for additional money or any profits from people, clients, and stakeholders in exchange for their work, or to do/ exempt/ perpetrate in order to gain self profits.
- 3.2 Administrators and staffs of the organization must not hold the behavior of the policy corruption which begins from the supporting relationship between people, clients, or private stakeholders in order to gain profits from project contracts or concession in exchange for policy determination or approval from the administrators or headers of organization.

4. Moral Culture in the Organization

Every department must conduct the work with morality and ethics according to the code of ethics and resist every kind of corruption efficiently.

Guidelines

- 4.1 The department head must hold the behavior and attitude to cultivate, instruct, or communicate the code of ethics and regulations of the organization to the staffs.
- 4.2 The department head must cultivate and create the culture of profit analyzability for corruption protection to the staffs.

- 4.3 The protection and suppression of corruption must be conducted in the organization. It must be expressed to every department and must be directly reported to the administrators.
- 4.4 The internal inspector must examine the organization following the annual inspection plan with strictness and report directly to the administrators.

5. Moral of Work in the Organization

The organization must carry the effective administration. Transparency is needed in work. It should emphasize the profits of the public about Personnel Management, including recruitment, development, maintenance, and human resource. Also, the organization must abide Fairness in Work Assignment and the principle of knowledge, capability, and work standard. Budget Execution must be employee with the most worthiness for most benefits of the public service and meet the purpose of the expense.

Guidelines

- 5.1 Every department must take the work as priority by following the operating guide and the work process.
- 5.2 Internal staffs always strictly follow the operating guide and the work process and must work with fairness and equality.
- 5.3 The guideline of the clear administration about personnel management such as public packaging, appointment, consideration, human resource development.
- 5.4 Every department must administer the budget and spend it with transparency. It is necessary to consider the priority of the operation following the main purpose of the organization with the most worthiness.
- 5.5 The department head and the commander in every level must be moral in giving orders and assign works to the inferior within the law boundaries. They must be fair, communicative, attentive, following, and responsible.
- 5.6 The department head must prioritize the work environment to be supportive to the work of the organization.

The administrators and the staffs in the organization must follow these intentions strictly. In case of non-cooperation, the exterior will be able to admonish and consider the salary or the personality adjustment of the staff. The consideration must be reported to the administrators onwards.

Therefore, it is hereby publicly announced.

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The Director of Bangkok Mass Transit Authority

Administration

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